



Minimum Requirements for Web Based Applications

Recommended Browsers

Skyward recognizes the diverse Operating Systems, Devices, and Internet browsers our customers are using. While we want every customer to have the best possible experience, we recognize that it is impossible to develop applications that work identically, efficiently, and effectively with all browsers and versions. We also recognize that testing on every browser version and device combination is no longer possible as many new browser versions are deployed on aggressive weekly or bi-weekly schedules.

Skyward supports the following Web Browsers:

- **Chrome**
- **Microsoft Edge**
- **Firefox**
- **Internet Explorer**
- **Safari**

If an issue is discovered with one of the recommended browsers listed above, please report it to Skyward Support so that our development team can review the issue.

Please refer to page 2 for details of the browser versions that are supported.

General Workstation Requirements

- 1024x768 resolution or higher is required for the core products and 800x600 resolution or higher is required for the Family/Student/Employee Access portals.
- For Internet Explorer users Skyward recommends a 3rd party spell checker add on such as iespell or speckie. All other supported browsers include an inline spell checker.
- Skyward Web Based Food Service Point Of Sale (POS) must meet the following minimum hardware requirements: Dual Core 1.6GHz or faster with RAM: 1 gigabyte (GB) (32-bit) or 2 GB (64-bit)
- Skyward recommends using a PostScript printer with Adobe Acrobat Reader loaded on the client
- Skyward does not support beta versions of Operating Systems or Web Browsers.
- All system requirements are subject to change based on product version.



Minimum Requirements for Web Based Applications

Minimum Web Browser Requirements for the Student Management Suite and School Business Suite Web Based Applications (Includes Family/Student/Employee Access portal requirements).

Operating System	Supported Browser List
Windows Workstation Browsers	
Windows Vista SP2	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 9
Windows 7 SP1	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 11
Windows 8.1	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 11
Windows 10	Chrome (current version ¹) Edge (current version ¹) Firefox (current version ¹) Internet Explorer 11
Windows Server Browsers	
Windows Server 2008 SP2	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 9
Windows Server 2008 R2 SP1	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 11
Windows Server 2012	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 10
Windows Server 2012 R2	Chrome (current version ¹) Firefox (current version ¹) Internet Explorer 11
Mac Browsers	
Mac OS X 10.6 through Mac OS X 10.11	Chrome (current version ¹) Firefox (current version ¹) Safari 5 through Safari 9
Chrome OS Browsers	
Chrome OS (current version ¹)	Chrome (current version ¹)
Microsoft Office	
Windows & Mac	Office 2003/ 2007/ 2010/ 2013 / 2016

¹Chrome OS, Chrome browser, Microsoft Edge, and Firefox are on aggressive release schedules and therefore the most current version is not explicitly listed.



Minimum Requirements for Web Based Applications

Minimum Requirements for the **Skyward Mobile Access Application**. The Skyward Mobile Access App is available for installation on any Apple iOS, Microsoft Phone, or Google Android based device. To use the Skyward Mobile App simply Install the App and start using!

Feature	Benefits
Access through your mobile device	Free app is available to download through the iTunes App store, Microsoft Phone Store, Google Play, or Amazon Appstore. Works with your iPad, iPod Touch, or iPhone Works with your Android mobile devices Works with Microsoft Phones Saves your login and password for fast, easy access protected by a PIN number.
Mobile access to your Skyward Student Data	Have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your Business and HR Data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, and business office staff - all users can be given access to Skyward Mobile Access.
Access to all of your Skyward modules	Have access to student, finance, human resources, My Print Queue, and Family Access software as well as your product setup so you can view reports that are in your queue



Minimum Requirements for Web Based Applications

Minimum Requirements for the **Skyward SMS Mobile Web**. Skyward SMS Mobile allows users to access Skyward on almost any web enabled device using the devices web browser. To use the SMS Mobile Web just point your devices web browser at your Skyward URL and start using!

Skyward recognizes the diverse Mobile Operating Systems, Devices, and Internet browsers our customers are using. While we want every customer to have the best possible experience, we recognize that it is impossible to develop applications that work identically, efficiently, and effectively with all browsers and mobile OS versions. We also recognize that testing on every browser version and device combination is no longer possible as many new browser versions are deployed on aggressive weekly or bi-weekly schedules. While the Skyward mobile web application should work on most standard web enabled mobile device, Skyward specifically supports current versions of the following mobile operating systems using the device's default browser:

- **IOS**
- **Android**
- **Windows Mobile**

If an issue is discovered with one of the recommended mobile operating systems listed above, please report it to Skyward Support so that our development team can review the issue.

Feature	Benefits
Access through your mobile device	Compatible with most mobile devices including smartphones and tablets. Recommended operating systems iOS, Android, and Windows Mobile.
Mobile access to your Skyward Student Data	When seconds count, have immediate access to a student's emergency medical information View a student's picture, schedule, attendance, or general information
Mobile access to your Business and HR Data	See all your accounts, requisitions, POs, insurance information, and paychecks
Mobile access for all users	Parents, students, teachers, counselors, principals, business office staff - all users can be given access to SMS Mobile
Access to all of your Skyward modules	Have access to student, finance, human resources, My Print Queue, and Family Access software as well as your product setup so you can view reports that are in your queue